



## **COMPLAINT FORM**

Did you receive goods that are defective or damaged? Or did something happen to your goods after a few wears? You can claim the goods.

### **SENDING GOODS**

Send the claimed item with copy of the invoice or receipt to the address: **SegraSegra and Mama by Segra, Fr. Křížka 1394/27, Prague 7, 170 00, tel.: +420 777 131 809.**

Or bring it to our store at the same address.

**NAME AND SURNAME:** .....

**ADDRESS:** .....

**PHONE:** .....

**E-MAIL:** .....

**BANK ACCOUNT:** .....

**ORDER / RECEIPT / INVOICE NUMBER:** .....

**ITEM:** .....

**SIZE:** .....

**DESCRIPTION OF THE DEFECT:** .....

.....  
.....  
.....  
.....

.....  
Date and signature  
of the complainant:

### **MAMA BY SEGRA**

FR. KŘÍŽKA 1394/27, PRAHA 7, 17000

WWW.MAMASEGRA.COM

HELP@SEGRASEGRA.CZ / +420 605 969 151